VIRTUAL ANNUAL MEETING ATTENDEE FAQ GUIDE

WILL THERE BE A PHYSICAL MEETING LOCATION?

No, our 72nd Annual Meeting will be held virtually using Zoom, a virtual meeting platform.

DO I NEED TO REGISTER TO ATTEND UNITED COMMUNITY'S ANNUAL MEETING?

Yes, because this is a member only event registration is required. By registering, you will receive direct links and information to access our secured virtual meeting space.

Registration can be done up to 24 hours before the meeting begins by emailing your full name and phone number to marketing@unitedccu.com.

Please note, your registration confirmation email will not be immediately delivered after registration. As Annual Meeting is a member-only event, all registrations are subject to membership verification.

WHAT IF MORE THAN ONE PERSON IN MY HOUSEHOLD IS A MEMBER?

If more than one member in the household will be attending the Annual Meeting, please register each member individually. You do not need to log in separately to view and attend the Annual Meeting.

WHAT IS ZOOM?

Zoom is a video communication platform that allows individuals to connect in a virtual space using audio and video capabilities.

WILL I HAVE TO PURCHASE OR DOWNLOAD ANYTHING?

You are not required to purchase or download anything in order to attend the virtual Annual Meeting, nor will you need to create an account with Zoom.

If you choose to participate using a computer, tablet, or smartphone, you may be prompted to download the Zoom software or Zoom mobile app. This option will allow you to view the video feed from the Annual Meeting.

If you wish to avoid downloading any software, you can participate via phone by following the 'For Telephone' instructions included in the registration confirmation email. This option will be ONLY audio of the Annual Meeting.

DO I HAVE TO USE A COMPUTER TO PARTICIPATE IN THE ANNUAL MEETING?

No, you can participate by using a PC, Mac, iPad, iPhone, Android device, and telephone (landline or cellphone). As mentioned, choosing to participate via phone will provide you with ONLY audio of the meeting.

DO I NEED WIFI OR AN INTERNET CONNECTION TO JOIN THE MEETING?

No, you may join the meeting without internet connection by calling in to the meeting from a telephone. Should you wish to view the Annual Meeting, you will need an internet connection.

WHEN SHOULD I 'ARRIVE' FOR THE ANNUAL MEETING?

To ensure you have no issues connecting, we recommend joining the meeting at least 5 minutes early.

First time attending a Zoom virtual meeting? Test out your connection before the meeting here: https://zoom.us/test. For an overview of joining and participating in a meeting via Zoom, click here.

WHAT IF I HAVE TECHNICAL DIFFICULTIES TRYING TO ATTEND THE ANNUAL MEETING?

Contact Zoom Support here: https://support.zoom.us/hc/en-us

WHERE CAN I FIND THE ANNUAL REPORT?

All Annual Meeting documents can be found on our website here: 72nd Annual Meeting.

HOW DO I PARTICIPATE IN THE ANNUAL MEETING?

After you've registered for Annual Meeting you will receive a registration confirmation email with information about the meeting, including instructions on how to join using a PC, Mac, iPad, iPhone, or Android device, as well as an option to dial in using a telephone.

Please note, your registration confirmation email will not be immediately delivered after registration. As Annual Meeting is a member-only event, all registrations are subject to membership verification.

WILL VOTING ON THE NOMINATIONS OF THE BOARD OF DIRECTORS STILL TAKE PLACE?

Yes, members will have the opportunity to vote on the nominations of the Board of Directors during Annual Meeting. More information on how voting will take place will be provided during the meeting.

WILL THERE BE GIVEAWAYS?

No. This year we will not be giving away any prizes due to the meeting being held virtually.