

## Mission Statement

United Community Credit Union will be a dynamic co-operative institution, providing the highest level of products and personalized service while maintaining financial integrity and stability, thus enriching the quality of life for our Members, for our Employees and for our Community.

## Board of Directors

Name	Position	Term Expires
Mercedes Castillo	Chairman	2017
Wayne Oquin	Vice Chairman	2017
Deby Parrott	Treasurer	2018
Jackie Barnard	Secretary	2018
Charles Brazil	Director	2019
Thomas McCullough	Director	2017
Wilfred Broussard	Director	2019
Alice Adams	Advisory Board Member	

## Executive Management

Joe Harwell, President/CEO  
Mac McDermott, Executive Vice President/CFO  
Shalonda Dawkins, Senior Vice President  
Justin League, Vice President of Lending  
Carol Thompson, Vice President of Accounting & Operations  
Jamie Philley, Assistant Vice President of Human Resources



## Committed to the Community

United Community Credit Union is committed to supporting our community. Therefore, we support a variety of initiatives that respond to local needs. Listed on the right are some of the initiatives that we supported in 2016 through donations, scholarships, sponsorships or other contributions.

- Huffman ISD Education Foundation
- Galena Park ISD Education Foundation
- Sheldon ISD Education Foundation
- Crosby ISD Education Foundation
- Channelview ISD Education Foundation
- Crosby Fair and Rodeo
- Crosby Lions Club
- Crosby-Huffman Chamber of Commerce
- Channelview Fire Department
- Galena Park/Jacinto City Rotary
- Highlands-Lynchburg Chamber of Commerce
- Lake Houston Chamber of Commerce
- North Channel Assistance Ministries
- East Harris County Empowerment Council
- North Channel Area Chamber of Commerce
- Precinct2gether
- Relay For Life®
- San Jacinto College Foundation
- Wendel D. Ley YMCA
- North Shore Rotary
- Holy Trinity Episcopal School
- North Channel Area Retired Teachers
- City of Galena Park
- Cory Redding Foundation

## Annual Report

# 2016

## A Message From Our President

Welcome to our 2017 Annual Meeting. On behalf of the management and staff of United Community Credit Union, let me say how happy I am to serve you and to celebrate the 67th annual meeting since our credit union began in 1950.

"One member, one vote." That's the foundation of our unique cooperative business model, and it empowers every single member to have a voice in your financial institution. When you participate in your credit union's voting process, you're contributing to its growth year after year. In return, because of our cooperative structure, we're able to return our profits to you in the form of competitive rates, new products, enhanced features and additional points of service.

I'm very pleased to announce that again this year United Community is a well-capitalized financial institution, with a strong net worth ratio of 9.77 percent. To put that in perspective, a net worth position above 7 percent is considered well-capitalized by our regulators. Our 2016 results illustrate that we're a strong, sustainable and efficient financial institution. That financial well-being enables us to provide you with affordable products and services and also maintain an integral presence in our community.

Just as you are committed to your financial institution, we are committed to you. The following few high points from the past year demonstrate our dedication to providing products and services that benefit you and your families. In 2016, we:

- Converted to an enhanced Visa® Credit Card that offers cash back in addition to points
- Advanced our Mobile Banking platform, making it more user friendly
- Strengthened our Auto Loan protection products, such as GAP and Auto Warranty

We have an excellent team of professionals who report to work every day with the intention of helping our members meet their financial goals. This credit union's many accomplishments would not have been possible without their energy, optimism, commitment and

wholehearted belief in our cause. Their passion is inspiring, and I thank them for their loyal service.

We also have a highly capable volunteer board of directors that shares an enormous amount of time, knowledge and expertise in guiding this organization. They have a strong desire to be a well-skilled and educated governing body.

It is my special privilege to share with you some of the exciting projects we have ahead of us. Some of the highlights for 2017 include:

- The Grand Opening of our new corporate office and full-serve financial center. Opening in Q3 this year, the branch will be located on Sam Houston Parkway North & Woodson Park Drive [Summerwood].
- The revision of our website, www.unitedccu.com. The revision includes easier navigation, revised forms and an interactive way for you to stay connected to your credit union.
- Enhanced debit card security. Starting in March, all debit cardholders will receive a new chip-enabled Visa debit card.

We are sincerely grateful that you are an integral part of our credit union family. I'm highly optimistic about our future, and on behalf of the entire staff, we look forward to a happy and successful 2017.

**Joe Harwell, President/CEO**

## A Message From Our Chairman

Welcome to the 67th annual meeting of United Community Credit Union.

I'm delighted to serve as your Chairman and humbled by the trust you've placed in me and my fellow board members whose leadership, dedication and passion for credit unions are integral to our success.

As a credit union member, you can take comfort in knowing that, unlike for-profit financial institutions such as banks, your board of directors serves on a volunteer basis and doesn't profit from that service. Though the credit union needs to make a profit to keep the doors open, we don't work for shareholders

demanding to collect high profits. Each member at United Community is valuable and owns an equal share. The future of our credit union belongs to each of us. It is our duty, as your board, to protect that future.

Your board of directors also has a responsibility to ensure that we have a capable, qualified and trustworthy management team, and I can say unequivocally that we do.

In addition to establishing policies and ensuring that the credit union adheres to pertinent laws, regulations and sound business practices, we are also charged with making sure new products and services are developed as needed. With the continued success of United Community, we can offer beneficial savings and wealth-building tools and other financial products and services that enhance your life, improve our delivery channels and expand our community outreach.

As we move into 2017, my commitment to you today is that United Community will continue to:

- Grow responsibly while listening and responding to your needs;
- Explore innovative product and service solutions to enhance your financial life; and
- Develop our staff and board so they can confidently and wisely serve you.

In closing, I'd like to express my confidence in the leadership of United Community Credit Union, the wisdom and guidance of our esteemed board of directors, the commitment of our dedicated staff and the support and loyalty of our members. We are extremely optimistic about the future because United Community is well-positioned to face any challenge and seize any opportunity that presents itself in 2017.

I wish you and your families the very best in the coming year.

**Mercedes Castillo, Board Chairman**

# 2016 Financials

## Financial Condition

### ASSETS 2016

Total Loans [Net of Allowance]	\$84,171,224.30
Cash and Cash Equivalents	\$1,494,059.74
Investment	\$929,761.39
Accrued Interest Receivable	\$253,516.60
Property and Equipment [Net of Depreciation]	\$3,572,227.53
Other Assets	\$1,723,413.46
<b>Total Assets</b>	<b>\$92,144,203.02</b>

### LIABILITIES AND EQUITY 2016

Members' Share Accounts	\$81,288,776.79
Accounts Payable and Accrued Liabilities	\$1,769,583.16
Other Liabilities and Equity	\$9,085,843.07
<b>Total Liabilities and Equity</b>	<b>\$92,144,203.02</b>

## Statement of Income

### INCOME 2016

Interest on Loans	\$4,201,806.83
Income From Investments	\$11,257.91
Fees and Other Operating Income	\$2,818,136.32
<b>Total Gross Income</b>	<b>\$7,031,201.06</b>

### EXPENSES 2016

Compensation and Benefits	\$2,567,046.04
Office Occupancy	\$314,435.23
Office Operations	\$1,069,267.90
Professional and Outside Services	\$704,459.25
Educational & Promotional/Other Misc Expense	\$533,719.44
Provisions for Share & Loan Losses	\$718,500.00
<b>Total Operating Expenses</b>	<b>\$5,907,427.86</b>

Income From Operations	\$1,123,773.20
Less Interest & Dividend Expense	\$318,290.92
Disposition of Assets	[\$59,757.39]
<b>Net Income</b>	<b>\$865,239.67</b>

## TREASURER'S MESSAGE

United Community Credit Union received an examination by the Texas Credit Union Department and an audit by Credit Union Resources Inc. in 2016. Both the audit and the examination showed us to be exemplary and confirmed that this is a sound financial institution with policies and procedures that fully comply with both federal and state regulations. In addition, Bauer Financial Inc., a financial institution rating company, issued United Community a five-star rating in 2016. Our member deposits are insured up to \$250,000 by the NCUA, an agency of the federal government.

The report of our financial condition as of December 31, 2016, is contained herein.

Deby Parrott, Treasurer

